

THANK YOU FOR CHOOSING YARDCORE



INSTRUCTION MANUAL CORDLESS SNOW SHOVEL



40 VOLT LITHIUM ION 17"

TOOL MODEL NUMBER YC-SS4017



Access product manuals instantly!

THIS TOOL IS AVAILABLE IN TWO BOX OPTIONS

YC-SS4017-2B	Includes: Snow Shovel (YC-SS4017), 2 x 20V Battery (YC-MSB-204), 1 x Dual Slot Charger (YC-DSC-12020)
YC-SS4017-NB	Snow Shovel (YC-SS4017) ONLY, Battery and charger sold separately

This is a manual for both the model numbers.

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SYMBOLS & SAFETY ICONS

01

Refer to this page for all safety labels and warnings used throughout the manual and on product labels.



General Warning

Indicates a potential hazard. Follow all safety instructions before use.



Read Operator's Manual

Read the manual thoroughly before operating the equipment.



Wear Safety Footwear

Use safety boots to protect feet from debris and sharp objects.



Wear Protective Gloves

Protect hands from cuts, abrasions, and contact with sharp tools.



Wear Safety Glasses

Shield eyes from flying debris and dust.



Wear Hearing Protection

Always wear ear protection to prevent hearing damage from loud noise.



Wear Protective clothing

Wear snug-fitting, full-body clothing to reduce injury risk.



Wear Safety Helmet

Always wear a protective helmet to avoid head injuries



Noise Level Rating

The machine emits 92 decibels of sound -wear hearing protection.



Do Not Burn

Do not burn the product or its parts. Risk of fire or explosion.



Rotating Blade

Do not put hands or feet near the rotating blade of the snow shovel.



Keep Hands Away

Keep hands away from the rotating blade and moving parts to avoid injury.



Do Not Dispose in Waterways

Do not dispose of the product in rivers, lakes, or drains. Follow environmental regulations.



Battery Inside

This label indicates the package contains a lithium battery.



Only Tool Inside

This label indicates the package includes the tool only. Battery and charger are not included and sold separately.



Remove Battery Before Servicing

Always remove the battery before cleaning, transporting, or changing accessories.



Thrown Object Hazard

Beware of flying debris. Ensure others are at a safe distance.



Keep Safe Distance

Maintain a safe distance from the operating machine.



Recyclable Material

This product or packaging is recyclable. Dispose of it according to local recycling regulations.



Do Not Dispose in Household Waste

Dispose in accordance with local electronic/e-waste regulations.



Yardcore Sustainability

One tree planted for every tool, plus support for broader eco-friendly initiatives.



Recycle Yardcore Batteries

Do not discard batteries in the trash. When they reach end of life, recycle through Call2Recycle at 1-800-822-8837 or visit call2recycle.org.

⚠ WARNING: Proposition 65 (California Only)
This product can expose you to chemicals including lead and Di(2-ethylhexyl) phthalate (DEHP), which are known to the State of California to cause cancer and birth defects or other reproductive harm.
For more information, visit www.P65Warnings.ca.gov.

IMPORTANT SAFETY INSTRUCTIONS

⚠ WARNING:

Read all safety warnings and instructions before use. Failure to follow warnings and instructions may result in electric shock, fire, or serious injury.

⚠ WARNING: READ ALL INSTRUCTIONS

FOR ALL YARDCORE TOOLS

1. Avoid Dangerous Environments - Do not use the tool in damp or wet locations.
2. Do Not Use in Rain - This unit is not weatherproof.
3. Keep Children and Bystanders Away - Maintain a safe distance from the work area.
4. Dress Properly - Avoid loose clothing or jewelry that can become entangled in moving parts. Wear protective gloves, sturdy footwear, and secure your long hair.
5. Wear Eye and Face Protection - Use safety glasses or a face shield. Wear a dust mask if operating in dusty conditions.
6. Use Tool as Intended - Operate the snow shovel only for tasks it was designed for. Misuse may cause injury or damage.
7. Do Not Force the Tool - Operate at the designed speed for optimal performance and safety.
8. Maintain Proper Balance - Do not overreach. Keep firm footing and balance at all times.
9. Stay Alert - Operate the tool with full awareness. Do not use it when tired or under the influence of substances.
10. Store Safely - When not in use, store the tool indoors in a dry, secure location away from children.
11. Maintain the Tool with Care - Keep the auger blade clean. Follow maintenance instructions for lubricating and replacing accessories.
12. Inspect Before Use - Always check for damaged guards, misalignment, or broken parts. If damaged, have the unit serviced by an authorized yardcore service center.

FOR BATTERY-POWERED YARDCORE EQUIPMENT

1. Prevent Accidental Starting - Ensure the power switch is OFF before connecting the battery or moving the unit.
2. Disconnect Battery Before Maintenance - Remove the battery before changing accessories, cleaning, or storage.
3. Use the Correct Charger - Charge only with Yardcore approved chargers. Using the wrong charger can pose a fire risk.
4. Use Only Approved Batteries - Only use Yardcore 20V battery packs. Other batteries may cause injury or damage.
5. Avoid Short Circuits - Keep battery terminals away from metal objects such as keys, nails, or coins. Shorting may cause burns or a fire.
6. Handle Leaks Carefully - If battery fluid leaks, avoid contact. Rinse with water if exposed. Seek medical help if fluid contacts the eyes.
7. Do Not Use Damaged Batteries - Replace any battery that is cracked, punctured, or showing signs of damage.
8. Keep Away from Heat & Flames - Do not expose the battery to fire or temperatures above 130°C (265°F).
9. Charge Within Safe Temperatures - Only charge the battery within the temperature range listed in the manual to prevent overheating or damage.
10. Service by Professionals Only - Repairs should be performed by qualified technicians using Yardcore approved parts.
11. Do Not Modify - Do not open, alter, or repair the battery pack unless instructed in this manual.
12. Charge in a Safe Area - Do not charge the battery near flammable materials or on combustible surfaces.

BATTERY PACK SAFETY WARNINGS

1. Do Not Dismantle, Crush, or Shred the Battery - Doing so may result in fire, explosion, or chemical exposure.
2. Do Not Expose to Fire, Heat, or Direct Sunlight - Exposure to temperatures above 130°C (265°F) may cause the battery to explode.
3. Avoid Short-Circuiting the Terminals - Keep the battery away from metal objects such as keys, nails, or coins. Shorting may cause burns or a fire.
4. Store Batteries in Original Packaging Until Use - This helps prevent accidental damage or short-circuiting.
5. Avoid Mechanical Shock - Do not drop or strike the battery. Physical damage may lead to dangerous failure.
6. If Battery Fluid Leaks - Avoid contact with skin or eyes. In case of contact, rinse immediately with clean water and seek medical attention.

CHARGING SAFETY TIPS

1. Always charge the battery on a non-flammable, flat surface in a well-ventilated area.
2. Do not cover the charger or battery during charging.
3. Do not leave the battery unattended while charging.
4. Unplug the charger from the outlet when not in use.
5. If the battery becomes excessively hot, disconnect it immediately and allow it to cool.

FIRE AND EXPLOSION HAZARDS



1. Keep the tool and battery away from flames, sparks, and flammable surfaces.
2. Do not incinerate the battery pack, even if it is severely damaged or completely worn out.
3. If the battery emits smoke, an unusual odor, or excessive heat, stop using the product immediately and contact Yardcore Support.

STORAGE AND TRANSPORTATION

1. Store the tool and battery in a cool, dry place away from direct sunlight, heat sources, or moisture.
2. Do not transport the battery where the terminals may contact metal objects. Use original packaging or a protective cover to prevent short circuits.
3. Remove the battery from the tool when not in use or during long-term storage.

EMERGENCY RESPONSE INSTRUCTIONS

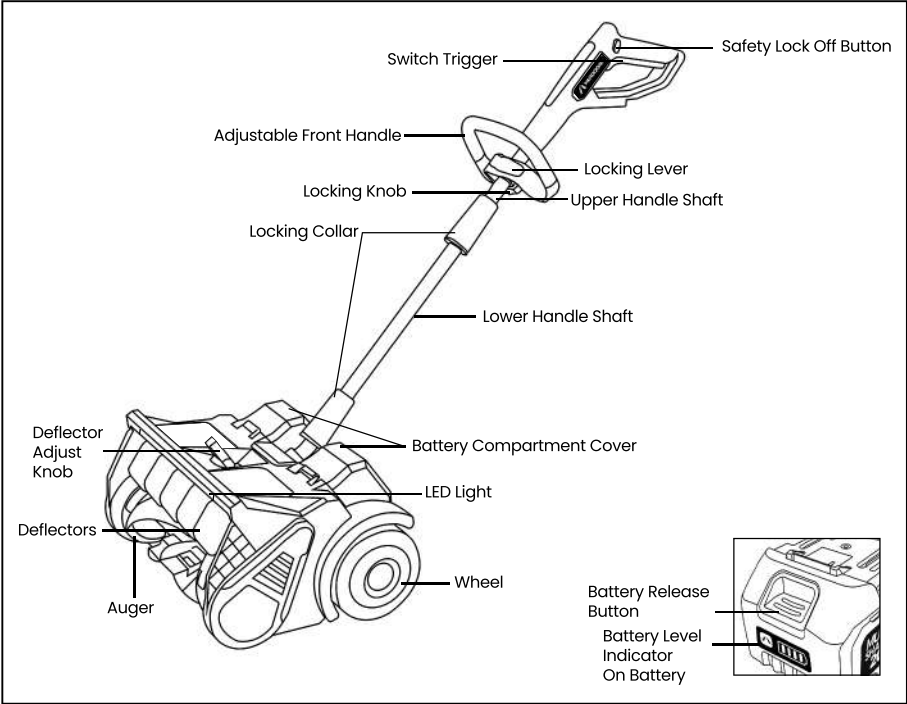
1. In case of fire, use a Class D fire extinguisher (recommended for lithium-ion batteries).
2. Do not use water to extinguish battery fires.
3. If battery fluid contacts skin or eyes, rinse immediately with clean water and seek medical attention.
4. If you feel dizzy, nauseous, or experience irritation after exposure to battery fumes, move to fresh air and contact a healthcare provider.

ENVIRONMENTAL SAFETY



1. Dispose of this product, battery, and packaging in accordance with local regulations.
2. Do not dispose of batteries in household waste or throw them in the trash. When they reach the end of life, recycle through Call2Recycle® at 1-800-822-8837 or visit call2recycle.org.
3. Help reduce environmental impact by recycling whenever possible.
4. Yardcore is committed to sustainability. Please recycle responsibly.

PART LIST & FUNCTION



- SWITCH TRIGGER**
Starts and stops the snow shovel. Must be held continuously during operation.
- SAFETY LOCK-OFF BUTTON**
Press and hold before pulling the trigger switch to prevent accidental starting.
- ADJUSTABLE FRONT HANDLE**
Provides secondary grip for two-handed control. Adjust to preferred height and lock securely before operating.
- LOCKING LEVER & LOCKING KNOB**
Tighten and secure the adjustable front handle at the desired position.
- LOCKING COLLAR**
Secures the upper and lower handle shafts together. Tighten fully before operating.
- DEFLECTOR ADJUST KNOB**
Adjusts the direction of snow discharge left or right during operation.
- BATTERY COMPARTMENT COVER**
Protects the battery compartment. Keep clean and dry at all times.
- BATTERY RELEASE BUTTON**
Press to release and remove the battery pack from the tool for charging or storage.

- AUGER**
Rotating blade that collects, moves, and throws snow during operation.
- BATTERY LEVEL INDICATOR ON BATTERY**
LED display showing the current charge level of the battery pack.
- LED LIGHT**
Illuminates automatically when the tool is powered on for improved visibility in low-light conditions.

INSIDE THE BOX

Accessories included vary by model - use the chart below to confirm what's in your box.

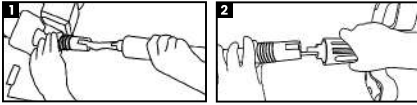
PARTS ↓	MODEL →	
	YC-SS4017-2B	YC-SS4017-NB
CORDLESS SNOW SHOVEL TOOL YC-SS4017	1	1
ADJUSTABLE FRONT HANDLE	1	1
Dual Slot Charger YC-DSC-I2020	1	NA
20 V BATTERY YC-MSB-204	2	NA

Only use the appropriate accessories intended for this tool. Accessory information can be found on the product packaging, or at our website www.yardcoretools.com

⚠ WARNING: Always remove the battery pack from the product when you are assembling parts, making adjustments, cleaning, or when the product is not in use. Do not attach the battery pack until assembly is complete.

ASSEMBLY OF THE HANDLE SHAFTS

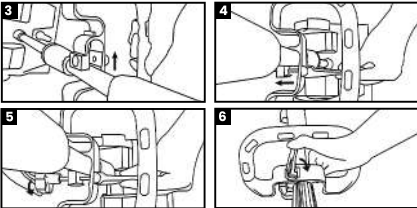
- 1. Assemble the Lower Shaft:** Align the middle handle shaft with the lower handle shaft and push the two sections firmly together until fully seated. Tighten the Locking Collar clockwise until fully seated. Verify that the shafts are rigid and completely free of play or rotational movement.
- 2. Assemble the Upper Shaft:** Align the upper handle shaft with the middle handle shaft and push the two sections firmly together until fully seated. Tighten the Locking Collar clockwise until hand-tight. Make sure the connection is secure and free of play.



⚠ WARNING: Do not operate the tool unless all handle shafts are fully connected and the locking collars are tightened. Loose connections can cause damage or injury.

SECURING THE ADJUSTABLE FRONT HANDLE

- 1. Insert the Locking Bolt:** Insert the bolt connected to the Locking Lever into the mounting hole on the Adjustable Front Handle.
- 2. Tighten the Locking Knob:** Rotate the Locking Knob clockwise until the Adjustable Front Handle is secured at the desired tightness. Make sure the grip is held firmly and free of looseness.



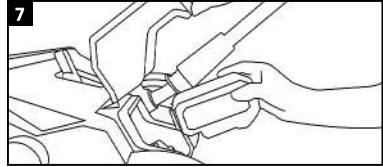
ADJUSTING THE FRONT HANDLE HEIGHT

- 1. Set the Grip Height:** Slide the front handle along the handle shaft to your preferred operating height.
- 2. Lock the handle Height:** Tighten the Handle Adjustment Knob clockwise until the front handle is locked securely in place. Make sure the grip does not shift during operation.

INSTALLING THE BATTERY PACK

- 1. Open the Battery Compartment:** Open the Battery Compartment Cover to access the battery compartment.
- 2. Insert the Battery:** Align the battery pack with the guide rails inside the battery compartment and slide it in until it snaps into position. Make sure the battery is fully seated and secure.
- 3. Close the Battery Compartment:** Close the Battery Compartment Cover until it latches firmly.

⚠ NOTICE: Fully charge the battery pack before first use. Always remove the battery pack from the machine during work breaks and after finishing work.

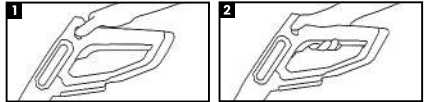


OPERATION

TURNING ON/OFF THE MACHINE

- ⚠ WARNING:** Ensure the auger is not in contact with any object before starting.
- 1. Press the Safety Lock-Off Button:** Push and hold the Safety Lock-Off Button on the handle
 - 2. Start the Motor:** While holding the Safety Lock-Off Button, press the Trigger Switch to start the motor.
 - 3. Release the Safety Lock-Off Button:** Once the motor is running, you may release the Safety Lock-Off Button while continuing to hold the Trigger Switch.
 - The LED light will illuminate automatically.

NOTICE: The motor starts only when the safety lock-off button and the trigger switch is pressed at the same time.



TO STOP THE MACHINE

Move the snow shovel away from the clearing area.

⚠ WARNING: Always remove the battery pack from the machine during work breaks and after finishing work.

⚠ WARNING:

Always wear appropriate personal protective equipment before operating the snow shovel. Never direct thrown snow toward people, animals, or vehicles.

BEFORE YOU BEGIN

- 1.Walk the area to be cleared and remove any hidden objects such as rocks, branches, hoses, or debris that could be thrown by the auger.
- 2.Check wind direction before starting. Always position yourself so snow is discharged downwind to avoid blowback.
- 3.Plan your clearing path before you begin. Work from the center outward, or from one side to the other in overlapping rows.
- 4.Ensure the battery is fully charged before starting a large clearing job.

CLEARING LIGHT SNOW (UNDER 4 INCHES)

- 1.Walk at a steady, controlled pace while guiding the snow shovel forward.
- 2.A single pass is usually sufficient for light, fresh snow.
- 3.Overlap each pass slightly to ensure complete coverage with no missed strips.

CLEARING MODERATE SNOW (4–10 INCHES)

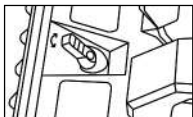
- 1.Slow your pace to allow the auger enough time to collect and throw the snow effectively.
- 2.Use a steady back-and-forth sweeping motion across the clearing area.
- 3.With each pass, the snow shovel will clear up to 10 inches of snow depth.
- 4.Repeat passes as needed until the area is fully cleared.

CLEARING HEAVY DRIFTS (OVER 10 INCHES)

- 1.Do not attempt to clear drifts over 10 inches in a single pass.
- 2.Hold the snow shovel slightly off the ground and use a swinging, sweeping motion to skim the top layer first.
- 3.Remove snow in layers of no more than 10 inches per pass.
- 4.Make as many passes as needed, working from the top of the drift downward.
- 5.Take smaller bites into the drift rather than pushing the full auger width into deep, compacted snow.

DEFLECTOR ADJUST KNOB

- 1.The discharge direction of this snow shovel attachment can be changed by rotating the deflector adjust knob left, forward, or right.
- 2.The maximum adjusting range of the knob is 60° (30° to the left or right).



CLEARING ON SLOPES

- 1.Slow down and take extra care to maintain firm footing on sloped or icy surfaces.
- 2.Work across the slope rather than up or down it for better stability and control.
- 3.Never operate the snow shovel on a slope that feels unsafe or too steep to maintain balance.
- 4.Always keep both hands firmly on the handles when operating on uneven ground.

CLEARING AROUND VEHICLES AND STRUCTURES

- 1.Reduce operating speed when working near vehicles, walls, fences, or other structures.
- 2.Adjust the Discharge Direction Lever to angle snow away from vehicles and structures at all times.
- 3.Turn the tool off and allow all moving parts to stop completely before moving around obstacles.

CLEARING LOOSE SURFACES (GRAVEL, PAVERS, CRUSHED ROCK)

- 1.When clearing snow from loose surfaces, apply downward pressure on the handle to keep the auger slightly raised above the ground surface.
- 2.This prevents loose materials from being picked up and thrown by the rotating auger.
- 3.Reduce operating speed on loose surfaces for better control.
- 4.Inspect the clearing area carefully before starting to identify any loose material that could become a thrown object hazard.

AFTER CLEARING

- 1.Once clearing is complete, release the trigger switch and allow all moving parts to come to a complete stop.
- 2.Remove the battery pack from the tool before setting it down.
- 3.Only set the tool down on a cleared, dry surface — never place it in snow or ice.
- 4.Clean the auger housing and tool body before storing as instructed in the Storage section.

COMPONENTS	WHAT TO CHECK	RECOMMENDED SCHEDULE	HELPFUL TIPS
Battery Pack	Check for cracks, swelling, leaks, or unusual heat	Before each use	Never use a damaged battery pack. Contact Yardcore Support immediately if anything seems wrong.
Battery Terminals	Check for dirt, corrosion, or bent contacts	Weekly or every 5 uses	Wipe gently with a dry cloth only. Never use liquids or metal tools on terminals.
Battery Charge Level	Check charge level before heading out	Before each use	A fully charged battery delivers maximum throwing distance and clearing power.
Battery Storage	Confirm battery is stored separately in a cool, dry location	End of each use	Store at approximately 50% charge if the snow shovel will not be used for more than one month.
Charger & Charging Cable	Check for frayed cord, heat marks, or bent plug	Monthly	Never use a damaged charger. Unplug from the wall when not in use.
Charging Ports	Check for snow, ice, or debris inside the charging slots	Monthly	Use a soft dry brush to clean. Never insert metal objects into charging ports.
Motor Housing & Air Vents	Check for snow, ice, or debris blocking the air vents	After each use	Blocked vents cause overheating. Always wipe down and allow the tool to dry before storing.
Trigger and grip area	Check for sluggishness or delay in trigger response	After each use	Keep the trigger and grip area dry and free of ice buildup. Contact Yardcore Support if jamming occurs.
Auger	Check that the auger rotates smoothly with no abnormal sounds, cracks, or chipped sections	Before and after each use	Never attempt to repair or straighten a damaged auger yourself. Contact Yardcore Support.
Wheel	Check that the wheel rolls freely without wobbling or abnormal noise	Before each use	A damaged or stuck wheel affects control and balance during operation. Contact Yardcore Support for replacement.
Handle Shafts & Locking Collars	Check that all shaft connections are fully seated with no play, looseness, or rotational movement	Before each use	Re-tighten locking collars clockwise until hand-tight if any movement is detected. Never operate with loose shafts.
LED Light	Confirm the LED illuminates when the tool is powered on	Before each use	If the LED fails to turn on, remove the battery and contact Yardcore Support before continuing use.
Deflector Adjust Knob	Check that the lever moves freely and holds its set position during operation	Before each use	If the lever slips or sticks, stop operation and contact Yardcore Support.
Screws & Bolts	Check for loose or missing fasteners across the entire tool	Monthly	A quick visual check can help identify issues early.
Noise & Vibration	Listen and feel for excessive shaking or unusual sounds during operation	While operating	Abnormal noise or vibration may indicate a damaged auger, loose parts, or foreign object blockage. Stop immediately and inspect.
Plastic Housing & Surfaces	Check for cracks, impact damage, or stuck snow and debris	After each use	Wipe down with a soft dry cloth after every use. Avoid harsh chemical cleaners.
General Inspection	Check for visible wear, damage, or missing parts across the entire tool	Monthly	A quick visual inspection before each season can prevent issues during operation.
Tool Storage Area	Confirm the storage area is dry, clean, and temperature-controlled	Ongoing	Never store the snow shovel outdoors or in an unheated space. Protect from frost and moisture between uses.

TECHNICAL SPECIFICATIONS

	YC-SS4017-2B	YC-SS4017-NB
RATED VOLTAGE	40V MAX (2X20V)**	
RATED POWER	1200 W	
AUGER SPEED	24000 r/min	
SNOW THROWING HEIGHT	13.2 Feet (4 m)	
SNOW THROWING DISTANCE	26.2 Feet (8 m)	
SNOW REMOVAL DEPTH	10" (255 mm)	
SNOW SWEEPING WIDTH	17" (430 mm)	
AUGER DIAMETER	4.7" (120 mm)	
WHEEL SIZE	6.5" (165 mm)	
BATTERY TYPE	Lithium ion	NA
BATTERY MODEL	YC-MSB-204	NA
	20V 4.0Ah	
CHARGER MODEL	YC-DSC-12020	NA
	(Dual Slot Charger)	
CHARGER RATING	Input: 120V~ 2.0A Max	NA
	Output: 40W	
TOOL WEIGHT	21.6 lbs / 9.8 kgs	15.4 lbs / 7 kgs
TOOL DIMENSIONS (LxWxH)	1340x463x350 mm FULLY ASSEMBLED 52.8x18.2x13.8" (Fully Assembled with Front Handle)	

** Voltage measured without load. Initial battery voltage reaches maximum of 20 volts. Nominal voltage is 18 volts.

CHARGING TIME

Charger Model	Battery Slots	Charging 1 Battery*	Charging 2 Batteries*
YC-DSC-12020 (Dual Slot Charger)	2	120 mins	120 minutes (charges both simultaneously)
YC-SSC-12020 (Single Slot Charger)	1	120 mins	NA

*Charging times based on Yardcore Multishare 20V 4.0Ah battery packs under standard conditions. Actual times may vary depending on battery age, temperature & usage.

MULTI SHARE BATTERY COMPATIBILITY YC-MSB-204 20V 4 Ah Lithium

*TOOLS COMPATIBLE**			CHARGING	
20V Series	CORDLESS BRUSH CUTTER	YC-BC4013	SINGLE SLOT CHARGER	YC-SSC-12020
	CORDLESS CHAINSAW	YC-CS4016		
2x20V 40V Max	CORDLESS LEAF BLOWER	YC-LB40120	DUAL SLOT CHARGER	YC-DSC-12020

*Yardcore is continuously expanding its battery platform. Please visit www.yardcoretools.com for the most up-to-date compatibility list.

**Some tools include batteries and chargers, while others are sold separately. Always check product details before purchasing.

*BATTERY LEVEL INDICATOR

LED ON BATTERY					
% OF CHARGE	0 to 25	25 to 50	50 to 75	75 to 100	
SNOW SHOVEL RUN TIME					
NO LOAD	<10 mins	20	30	45	
LIGHT LOAD	<6 mins	12	20	25	
WITH LOAD	<4 mins	6	10	15	

*Times shown are estimates. Actual performance may vary with conditions and usage.

CHARGER LED INDICATOR

GREEN LED*			RED LED	
Battery Is charging	Without Battery	With Battery	Battery Error Detected	Charging Error**
Wait for battery to finish charging	NO Battery Detected	100% Charge	Read Trouble shooting Page	Unplug charger & battery

*YC-DSC-12020 has 2 Battery Slots with 2 LED lights each

YC-SSC-12020 has 1 Battery Slot with 2 LED lights

**Solid red indicates charging stopped after 3 hours. Try restarting the cycle. Onlyuse Multishare Yardcore 20V~4 Ah Batteries

STORAGE

TOOL STORAGE

1. Always remove the battery pack from the tool after use.
2. Clean the tool thoroughly to remove snow and debris before storing.
3. Store indoors in a dry location where it is out of reach of children.
4. Keep the tool away from corrosive substances, such as harsh chemicals and de-icing salts.
5. If the tool will not be used for more than one month, wipe all metal surfaces with a lightly oiled cloth to protect against corrosion.

BATTERY STORAGE

1. Remove the battery from the tool and store it separately.
2. Store the battery at approximately 50–75% charge (3 bars on the Battery Level Indicator on Battery).
3. Do not store the battery fully charged or completely discharged for extended periods.
4. Store in a cool, dry place away from direct sunlight, extreme temperatures, and flammable materials.
5. If storing for more than 3 months, check the battery level and recharge it to 50%–75% capacity every 3 to 6 months.

CHARGER STORAGE

1. Unplug the charger from the wall outlet when not in use.
2. Store the charger in a clean, dry area away from moisture and dust.
3. Avoid storing the charger in temperatures below 0°C (32°F) or above 40°C (104°F).
4. Do not coil the power cord tightly during storage.

TROUBLE SHOOTING

The table below lists common issues and simple actions you can try if your Yardcore snow shovel isn't working as expected. If these steps don't solve the problem, please contact Yardcore Customer Support or visit an authorized service center.

⚠ WARNING: Always switch off the tool and remove the battery before performing any checks or maintenance.

Problems	Possible Causes	Corrective Action
Tool Does Not Start	Battery not inserted properly	Remove and reinstall the battery securely.
	Battery not charged	Fully recharge the battery.
	Battery contacts are dirty	Clean contacts with a dry cloth.
	Battery is too hot or too cold	Allow battery to return to room temperature.
	On/off switch not functioning	Contact Yardcore Support.
Tool Runs Intermittently	Battery connection is loose	Remove and reinstall battery.
	Internal wiring issue	Contact Yardcore Support.
Battery Run Time Is Too Short	Clearing snow that is too deep or heavy	Clear softer and shallower sections first.
	Battery wear	Replace with a new Yardcore battery.

Problems	Possible Causes	Corrective Action
The Battery Cannot Be Charged	The charger plug is not properly inserted	Check the plug and socket.
	Battery overheating or overcooling	Let the battery return to room temperature.
	Charger or charging cable damaged	Try using an alternative charger.
	The power outlet has no electricity	Try using a different socket.
Battery Charge Indicator Does Not Light	The battery is not properly seated on the charger	Remove and reinstall the battery.
	Charger or battery is damaged	Contact Yardcore Support.
Poor Snow Clearing Performance	Auger is blocked by foreign objects	Remove battery, then clear the auger housing.
	Auger damage	Contact Yardcore Support.
Snow Not Throwing Far Enough	Battery charge is low	Recharge the battery fully before use.
	Auger is partially blocked	Remove battery, then clear the auger housing.
	Clearing snow that is too deep	Reduce clearing depth and make multiple passes.
Discharge Direction Lever Not Moving	Ice buildup around the lever	Remove battery, clear ice manually, then retry.
Excessive Vibration or Noise	Auger is blocked by foreign objects	Remove battery, then clear the auger housing.
	Auger damage	Contact Yardcore Support.
Motor Overheating or Shutdown	Tool used continuously for too long under overload	Let the tool cool down before restarting.
	Vent blockage	Clean the ventilation vents.

ENVIRONMENTAL NOTE



Yardcore is committed to protecting the environment and reducing unnecessary waste. Please dispose of packaging, batteries, and worn-out tools responsibly.

1. Packaging Materials – Recycle cardboard, plastics, and inserts according to your local recycling guidelines.
2. Batteries – Do not discard batteries in the trash. When they reach end of life, recycle through Call2Recycle® at 1-800-822-8837 or visit call2recycle.org. **call 2 recycle**
3. Tool Disposal – When your tool reaches the end of its life, dispose of it at an official e-waste facility or recycling program.

For more information, visit www.yardcoretools.com/recycle

WARRANTY INFORMATION

Thank you for choosing Yardcore™. We're committed to delivering high-quality outdoor tools built to perform reliably — season after season — while giving back to the planet.

LIMITED WARRANTY — 2+1 YEARS

Yardcore™ warrants that the tool, battery, and charger, if included with this product, are free from defects in materials and workmanship under normal residential use for a period of **1 year** from the original date of purchase.

When you register your product within **30 days**, Yardcore™ will extend your warranty by 1 additional year, for a total of **2 years** of limited coverage. If a covered defect arises during the warranty period, Yardcore™ will, at its sole discretion, provide one of the following remedies:

- A refund of the original purchase price
- Repair instructions or troubleshooting support
- A replacement, if feasible, through Amazon's platform
- Only one warranty claim is permitted per product.

WHAT'S COVERED

This 2+1-year limited warranty applies to:

- Yardcore™ tools
- Yardcore™ lithium-ion batteries
- Yardcore™ battery chargers

WHAT'S NOT COVERED

This warranty does not cover:

- Normal wear and tear and auger
- Damage from misuse, abuse, or neglect
- Commercial or rental use
- Use of non-Yardcore™ accessories or parts
- Damage due to unauthorized repairs or modifications
- Failure to follow the operator's manual instructions

HOW TO OBTAIN WARRANTY SERVICE

All Yardcore™ products are sold exclusively through authorized retailers.

If purchased on Amazon:

Warranty service for Amazon orders is handled directly through Amazon's return and messaging system for fast support.

To request warranty assistance:

1. Stop using the product immediately.
2. Log in to your Amazon account and locate your Yardcore™ order.
3. Click "Contact Seller" or "Return/Replace Item."
4. Provide:
5. Your Amazon Order ID
6. A description of the issue
7. Photos or video (if applicable)

If purchased from yardcoretools.com or another authorized dealer:

Visit www.yardcoretools.com/warranty for the latest warranty claim instructions and contact details.

NOTICE: Warranty support is only available for items purchased from authorized sellers.

LIMITATION OF LIABILITY

To the extent permitted by law, Yardcore™ shall not be liable for incidental or consequential damages resulting from the use or inability to use this product. This limited Warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

NON-TRANSFERABLE WARRANTY

This warranty is valid only for the original purchaser and is non-transferable. Proof of purchase is required for all claims.

PROOF OF PURCHASE REQUIRED

A valid proof of purchase, such as an original receipt, invoice, or Amazon order confirmation, is required for all warranty claims.

PRODUCT REGISTRATION

Register your Yardcore™ product for:

- Faster warranty support
- Safety alerts & recall notices
- Exclusive offers and tool tips
- Early access to new products

To activate your full 3-year limited warranty, please register your product within **30 days** of purchase.

REGISTER NOW

Scan the QR code or visit:
register.yardcoretools.com

Scan QR CODE for
Product
Registration and
activate the +1 Year
extended warranty



YOUR PRIVACY

We'll use your email and phone number (if provided) only for:

- Warranty & product support
- Yardcore™ updates and promotions (with your consent)

NOTICE: Registration is optional but helps us serve you better — and is required to unlock your 2nd year of coverage.

WARRANTY VOID CONDITIONS

Your Yardcore™ warranty will be considered void if:

- Used for commercial or rental purposes
- Modified or repaired by unauthorized persons
- Stored improperly or exposed to extreme conditions
- Used outside its intended purpose or design
- False or misleading information is provided in a warranty claim

LEGAL DISCLAIMER

Yardcore™ reserves the right to update product specifications, features, designs, and packaging details at any time, without prior notice, to reflect ongoing improvements or regional requirements. For the latest product updates, manuals, and warranty terms, please visit: www.yardcoretools.com

CONTACT INFORMATION

Please contact us for any information or support needs.

HEADQUARTERS

ZHEJIANG J SHINE IMP & EXP CO., LTD.
Address: No. 27 Wujiang Avenue, Shentang Industrial Zone,
Jinhua City, Zhejiang Province, China

MANUFACTURING FACILITY & OFFICE

ZHEJIANG WELLSHINE INDUSTRY & TRADE CO., LTD.
Shentang Industrial Zone, Baiyang Street, Wuyi,
Jinhua, Zhejiang, China

CONTACT INFO

EMAIL — SALES@YARDCORETOOLS.COM

EMAIL — SUPPORT@YARDCORETOOLS.COM

SOCIAL MEDIA HANDLES

FACEBOOK — @YARDCORETOOLS
LINKEDIN — @YARDCORETOOLS
INSTAGRAM — @YARDCORETOOLS
YOUTUBE — @YARDCORETOOLS

WEBSITE

WWW.YARDCORETOOLS.COM
WWW.YARDCORE.US

BUYING ON AMAZON

Search: "YardcoreTools" on Amazon

Yardcore reserves the right to update product information, specifications, and packaging details as needed based on ongoing improvements or regional requirements. For the latest product updates, support documents, and warranty terms, please visit our official website: www.yardcoretools.com

THANK YOU



1 TOOL = 1 TREE PLANTED



For every Yardcore tool sold, we give back by planting a tree through our partnership with One Tree Planted. Learn more about our sustainability efforts at: www.yardcoretools.com/sustainability

YARDCORE MISSION

To provide durable, eco-conscious gardening tools and expert knowledge, enabling families to grow with confidence, care for the environment, and create gardens where they can connect and flourish.

YARDCORE PURPOSE

We are driven to create eco-conscious gardening tools that empower families to build gardens they can be proud of, fostering moments of connection while protecting the planet.

YARDCORE VISION

To inspire and support families in creating sustainable, thriving gardens that bring joy, nurture the earth, and cultivate lifelong memories.

THANK YOU FOR CHOOSING YARDCORE

We're proud to support your yardwork with reliable, battery-powered tools.

Your support fuels our mission to build tools that are better for people, and better for the planet.

**REGISTER
YOUR
YARDCORE
TOOL**

SCAN



Scan The QR Code Or Visit: register.yardcoretools.com



YARDCORE®
TOOLS BUILT FOR NATURE